## **Elections Review - Questionnaire**

This appendix supplements the analysis of the processes and events of the combined parliamentary and local election held in May 2015 including nominations, polling and the verification and count. This includes responses to questionnaires completed by polling and count staff and candidates and agents.

# **Candidates and Agents**

Out of 325 candidates and agents, 28 responses were received representing 8%.

The following questions were asked:

#### **Question 1**

The pre-election briefing and information pack provided me with the information I needed.

4 (14%) strongly agreed 16 (57%) agreed 8 (28%) neither agreed or disagreed 0 disagreed 0 strongly disagreed

In response to question 1, comments were made to electronically circulate the guidance and simplify the guidance.

### **Question 2**

The Elections Team were easily accessible and able to answer my queries.

10 (35%) strongly agreed8 (28%) agreed10 (35%) neither agreed or disagreed0 disagreed0 strongly disagreed

#### Question 3

Communications from the Council (eg the Statement of Persons Nominated, the Count Arrangements) were clear and timely.

8 (28%) strongly agreed 15 (53%) agreed 3 (10%) neither agreed or disagreed 2 (7%) disagreed

## 0 strongly disagreed

The following comments were made in relation to question 3:

UKIP reported not having received their tickets for the count and communicating electronically was preferred.

## **Question 4**

I felt well supported throughout the nominations process.

8 (28%) strongly agreed 12 (42%) agreed 7 (25%) neither agreed or disagreed 1 (3%) disagreed 0 strongly disagreed

### **Question 5**

Polling Station arrangements were appropriate and managed effectively.

5 (17%) strongly agreed 15 (53%) agreed 6 (21%) 2(7%) disagree 0 strongly disagree

In response to question 5, there were reports of confusion amongst electors over the number of votes they were entitled to and some confusion over which polling station to attend.

### **Question 6**

The verification and count arrangements were effective.

4 (14%) strongly agree 16 (57%) agree 4 (14%) neither agree or disagree 2 (7%) disagree 2 (7%) strongly disagree

In response to question 6, it was suggested that the same staff are not used in both polling station duties and the count. Seven respondents also commented on the delay in reporting the results and 4 respondents commented that staff members were under used.

## **Presiding Officers**

Out of 125 presiding officers, 64 responded, giving a response rate of 51.2%

#### **Question 1**

The training and supporting information prepared me well for my polling duties.

23 (35%) strongly agree 36 (56%) agree 3 (4%) neither agree or disagree 2 (3%) disagree O strongly disagree

In response to question 1, respondents reported that the training felt rushed and that there were too many attendees at the training events. Two respondents reported that the supporting information was helpful.

## **Question 2**

The arrangements for the collection of equipment before polling day were effective.

13 (20%) strongly agreed 22 (34%) agreed 11 (17%) neither agreed or disagreed 15 (23%) disagreed 3 (4%) strongly disagreed

The overwhelming comment in response to question 2 related to the Corresponding Numbers List and Ballot papers not corresponding.

### **Question 3**

On polling day I felt confident in carrying out my duties.

34 (53%) strongly agreed 25 (39%) agreed 4 (6%) neither agreed or disagreed 1 (1%) disagreed 0 strongly disagreed

## **Question 4**

My poll clerk(s) was effective in carrying out their duties

42 (67%) strongly agreed 15 (24%) agreed 2 (3%) neither agreed or disagreed 3 (4%) disagreed 0 strongly disagreed

In response to question 4, 9 respondents commented that poll clerks were good whereas 5 commented that poll clerks were slow and had made mistakes.

## **Question 5**

The polling station met the needs of voters and polling staff.

28 (44%) strongly agreed 22 (34%) agreed 7 (11%) neither agreed or disagreed 4 (6%) disagree 2 (3%) strongly disagree

11 respondents felt that polling stations were good

## **Question 6**

I had sufficient equipment and supplies to help me carry out my duties effectively.

28 (44%) strongly agree 25 (39%) agree 3 (4%) neither agree or disagree 6 (9%) disagree 1 (1%) strongly disagree

In response, respondents commented that phone lines through to the Election Team was busy and 3 respondents commented that a map of other polling stations would have been useful.

## **Question 7**

The instructions for bagging up at the end of polling were clear.

23 (35%) strongly agree 30 (46%) agree 10 (15%) neither agree or disagree 1 (1%) disagree 0 strongly disagree

Five respondents commented that the bagging up instructions were clear, whereas another 5 commented that the instructions were unclear.

### **Question 8**

The checking in arrangements at the count were effective.

25 (39%) strongly agree 23 (35%) agree 8 (12%) neither agree or disagree 5 (7%) disagree 3 (4%) strongly disagree

9 respondents commented that the checking in procedure took a long time and 9 respondents commented that all of the items were difficult to carry.

## **Question 9**

Would you work as a presiding officer again?

45 (70%) strongly agree 16 (25%) agree 1 (1%) neither agree or disagree 1 (1%) disagree 1 (1%) strongly disagree

## **DLROs and Supervisors**

Out of 48, 27 DLROs and Supervisors responded, giving a response rate of 56%.

## **Question 1**

The training and supporting information prepared me well for the count.

6 (22%) strongly agree

11 (40%) agree

5 (18%) neither agree or disagree

5 (18% disagree

0 strongly disagree

### **Question 2**

I felt confident in carrying out my duties at the count.

6 (22%) strongly agree

11 (40%) agree

5 (18%) neither agree or disagree

5 (18%) disagree

0 strongly disagree

## **Question 3**

Instructions given at the count were clear and timely.

3 (11%) strongly agree

13 (50%) agree

7 (26%) neither agree or disagree

2 (7%) disagree

1 (3%) strongly disagree

### **Question 4**

My Count Assistants worked efficiently and effectively.

14 (57%) strongly agree

9 (33%) agree

1 (3%) neither agree or disagree

2 (7%) disagree

1 (3%) strongly disagree

## **Question 5**

Equipment and supplies were sufficient and appropriate.

3 (11%) strongly agree

10 (37%) agree 7 (25%) neither agree or disagree 5 (18%) disagree 2 (7%) strongly disagree

## **Question 6**

Count paperwork was clear and easy to follow.

5 (18%) strongly agree20 (74%) agree1 (3%) neither agree or disagree1 (3%) disagree0 strongly disagree

## **Question 7**

The Tennis Centre was an effective venue for the count.

21 (77%) strongly agree 6 (22%) agree 0 neither agree or disagree 0 disagree 0 strongly disagree

# **Count Assistants**

Of the 310 count assistants employed by Nottingham City Council, 155 responded to the questionnaire giving a response rate of 50%.

## **Question 1**

The training and supporting information prepared me well for the count.

38 (24%) strongly agree 91 (59%) agree 15 (9%) neither agree or disagree 8 (5%) disagree 1 (0.6%) strongly disagree

#### Question 2

I felt confident in carrying out my duties at the count.

68 (44%) strongly agree 76 (49%) agree 8 (5%) neither agree or disagree 2 (1%) disagree 0 strongly disagree

## **Question 3**

Instructions given at the count were clear and timely.

53 (36%) strongly agree 78 (50%) agree 12 (7%) neither agree or disagree 7 (4%) disagree 3 (1%) strongly disagree

### **Question 4**

The Count Supervisor/ Deputy Returning Officer I worked with gave clear guidance and ran the count effectively.

72 (46%) strongly agree 62 (40%) agree 13 (8%) neither agree or disagree 5 (3%) disagree 2 (1%) strongly disagree

### **Question 5**

I had sufficient equipment and supplies to help me carry out my duties effectively.

67 (43%) strongly agree 74 (47%) agree 6 (3%) neither agree or disagree 8 (5%) disagree 0 strongly disagree

# **Question 6**

The Tennis Centre was an effective venue for the count.

77 (51%) strongly agree 67 (44%) agree 4 (2%) neither agree or disagree 1 (0.6%) disagree 1 (0.6) strongly disagree

## Poll Clerks

Out of 264 poll clerks employed by Nottingham City Council, 135 responded to the questionnaire, giving a response rate of 51%.

## **Question 1**

The training and supporting information prepared me well for my polling duties.

38 (28%) strongly agree 77 (57%) agree 12 (8%) neither agree or disagree 8 (5%) disagree 0 strongly disagree

### **Question 2**

On polling day I felt confident in carrying out my duties.

53 (39%) strongly agree 76 (57%) agree 4 (3%) neither agree or disagree 0 disagree 0 strongly disagree

#### **Question 3**

The polling station met the needs of voters.

50 (37%) strongly agree 65 (48%) agree 5 (3%) neither agree or disagree 14 (10%) disagree 0 strongly disagree

#### **Question 4**

The polling station met the needs of polling staff.

51 (37%) strongly agree 73 (54%) agree 3 (2%) neither agree or disagree 7 (5%) disagree 1 (1%) strongly disagree

### **Question 5**

My Presiding Officer was effective in carrying out his/her duties.

78 (57%) strongly agree 40 (29%) agree 8 (5%) neither agree or disagree 5 (3%) disagree 4 (2%) strongly disagree

## **Question 6**

I had sufficient equipment and supplies to help me carry out my duties effectively.

63 (46%) strongly agree 62 (45%) agree 5 (3%) neither agree or disagree 5 (3%) disagree 0 strongly disagree